



## Treasury Services

# Customer Service & Support

**Customer Care Center** **800.797.6324**

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MONDAY – FRIDAY: 7:00 AM – 7:00 PM PT

SATURDAY: 9:00 AM – 5:00 PM PT

Closed Sundays and Bank Holidays

[www.MechanicsBank.com](http://www.MechanicsBank.com)

**Business Online Banking Help Center**

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[www.MechanicsBank.com/BOBHelp](http://www.MechanicsBank.com/BOBHelp)

**Treasury Operations** **800.272.1876**

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[treasury\\_operations@mechanicsbank.com](mailto:treasury_operations@mechanicsbank.com)

MONDAY – FRIDAY: 8:00 AM – 5:00 PM PT

**Processing Deadlines**

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Online Internal Transfers..... 7:00 PM PT

Business Bill Pay ..... 2:00 PM PT

Online Wire Origination..... 3:30 PM PT

Online FX Wire Origination..... 1:30 PM PT

Online ACH Origination ..... 5:00 PM PT

Remote Deposit Capture ..... 6:30 PM PT

Business Mobile Deposit ..... 6:30 PM PT

Positive Pay Exception Review ..... 12:00 PM PT

[MechanicsBank.com](http://MechanicsBank.com)

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